COMMONWEALTH OF MASSACHUSETTS

TIOSES OFFER 500	N	OR	FΟ	LK,	SS
------------------	---	----	----	-----	----

SUPERIOR COURT CIVIL ACTION 2282CV00561

CONSTAN	TINE KO	SSIFOS, o	n behalf of
himself and	all others	similarly	situated,

Plaintiff,

v.

SHIELDS HEALTH CARE GROUP, INC.,

Defendant.

CONSOLIDATED WITH

COMMONWEALTH OF MASSACHUSETTS

ESSEX, ss.

SUPERIOR COURT CIVIL ACTION 2277CV00839

AMANDA JOHNSON, CHRISTINE CAMBRIA, COURTNEY HORGAN, and KENNETH VANDAM, on behalf of themselves and all others similarly situated,

Plaintiffs,

v.

SHIELDS HEALTH CARE GROUP, INC.,

Defendant.

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

SUPERIOR COURT CIVIL ACTION 2382CV0023

WILLIAM BISCAN, TENNIE KOMAR, and LISA SMITH, on behalf of themselves and all others similarly situated,

Plaintiffs,

v.

SHIELDS HEALTH CARE GROUP, INC.,

Defendant.

ORDER OF PRELIMINARY APPROVAL

WHEREAS, a Settlement Agreement, dated as of May 15, 2025 (the "Settlement Agreement"), was made and entered into by and among the following Parties: Plaintiffs Constantine Kossifos, William Biscan, Tennie Komar, Lisa Smith, Amanda Johnson, Christine Cambria, Courtney Horgan, Kenneth Vandam, Peter Shea, and Maria Melo (the "Settlement Class Representatives"), individually and on behalf of the State Action Settlement Class Members, by and through George Feldman McDonald, PLLC; Lynch Carpenter LLP; Keller Postman, LLC; Morgan & Morgan; Mazow McCullough, PC (collectively, "Settlement Class Counsel"); and (ii) Shields Health Care Group, Inc. ("Shields" or "Defendant"), by and through Shields' counsel Mullen Coughlin, LLC ("Defendant's Counsel").

NOW THEREFORE, having reviewed and considered the submissions presented with respect to the settlement set forth in the Settlement Agreement and the record in these proceedings, having heard and considered the evidence presented by the parties and the arguments of counsel, having determined preliminarily that the settlement set forth in the Settlement Agreement is fair, reasonable, adequate, and in the best interests of the Settlement Class;

IT IS HEREBY ORDERED, ADJUDGED, AND DECREED:

1. The Court incorporates by reference the definitions set forth in the Settlement Agreement.

Preliminary Settlement Class Certification

- 2. The Court certifies, for settlement purposes only, the following State Action Settlement Class pursuant to Massachusetts Rule of Civil Procedure 23:
 - All persons residing in Massachusetts that Shields identified as potentially having their Personal Information impacted by the Data Incident.
- 3. Excluded from the State Action Settlement Class are (1) any Judge or Magistrate Judge presiding over the Litigation, any members of the Judges' respective staffs, and immediate members of the Judges' respective families; (2) officers, directors, members, and shareholders of the Defendant; (3) any persons whose claims in this matter have been finally adjudicated on the merits or otherwise released; (4) Parties' Counsel; and (5) any person found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding, or abetting the criminal activity or occurrence of the Data Incident or who pleads nolo contendere to any such charge.
 - 4. The Court determines that, for settlement purposes, the proposed State Action

Settlement Class likely meets all the requirements of Massachusetts Rules of Civil Procedure ("Rules") 23, namely that the State Action Settlement Class is so numerous that joinder of all members is impractical; that there are common issues of law and fact; that the claims of the Settlement Class Representatives are typical of absent State Action Settlement Class Members; that the Settlement Class Representatives will fairly and adequately protect the interests of the State Action Settlement Class as they have no interests antagonistic to or in conflict with the State Action Settlement Class and have retained experienced and competent counsel to prosecute this matter; that common issues predominate over any individual issues; and that a class action is the superior means of adjudicating the controversy.

- 5. For purposes of settlement only, Settlement Class Representatives, Constantine Kossifos, William Biscan, Tennie Komar, Lisa Smith, Amanda Johnson, Christine Cambria, Courtney Horgan, Kenneth Vandam, Peter Shea, and Maria Melo, are preliminarily appointed as the Settlement Class Representatives.
- 6. For purposes of settlement only, the Court preliminarily appoints Settlement Class Counsel, George Feldman McDonald, PLLC; Lynch Carpenter LLP; Keller Postman; Morgan & Morgan; Mazow McCullough, PC, as Class Counsel for the Settlement Class.

Reasonableness of the Proposed Settlement

7. The Court finds that: (i) the proposed Settlement resulted from extensive and good-faith negotiations at arm's length by experienced counsel; (ii) the proposed Settlement is in the best interests of the State Action Settlement Class Members; and (iii) the terms of the proposed Settlement as evidenced by the Settlement Agreement appear to be sufficiently fair, reasonable, and adequate in light of the risks, delays, and expenses of further litigation, warranting notice of the Settlement Agreement to State Action Settlement Class Members, and the scheduling of a

final fairness hearing.

- 8. The Court finds that the proposed Settlement creates an equitable claims process that will allow State Action Settlement Class Members an opportunity to obtain reimbursement for certain types of harm they may have suffered as a result of events alleged in the Litigation. This consideration appears to be within the range of reasonableness and an adequate exchange for the State Action Settlement Class's release of claims as described in the Settlement Agreement.
- 9. Accordingly, the Court grants preliminary approval of the Settlement, subject to final approval, and directs the Parties to conduct their plan for Notice as described in the Settlement Agreement.

Notice to the Settlement Class

- 10. The Court approves the Notice proposed in the Settlement Agreement, including in form, content, and method as set forth in the Settlement Administrator's declaration at Exhibit D to the Settlement and finds that it is reasonably calculated, under the circumstances, to apprise State Action Settlement Class Members of the terms of the proposed Settlement, and their rights under the proposed Settlement. The Court further finds that the notices are written in plain language, use simple terminology, and are designed to be readily understandable by State Action Settlement Class Members.
- 11. The Parties and Settlement Administrator are authorized to make non-material modifications to the Notices and Claim Form, such as proofing and formatting alterations, without further order from this Court.
- 12. The Court appoints Analytics Consulting, LLC as the Settlement Administrator and orders it to provide Notice to the State Action Settlement Class Members and perform services as set forth in the Settlement Agreement and its exhibits.

- 13. The Court orders Shields to preliminarily fund the Settlement Fund to pay for the Costs of Notice and Administration pursuant to the Settlement Agreement.
- 14. Within twenty (20) days after the entry of this Order, Shields will pay to the Settlement Administrator an amount indicated by the Settlement Administrator as the estimated cost for notice to be sent to all State Action Settlement Class Members, which amount will be credited towards the total amount of the Settlement Fund.
- 15. Within two (2) days after the entry of this Order, Defendant shall provide the Settlement Administrator with all known and readily available mailing information for State Action Settlement Class Members, including their U.S. mail addresses and, where available, email addresses.
- 16. Settlement Class Counsel are directed to provide notice to the Massachusetts IOLTA Committee no later than thirty (30) days prior to the Final Approval Hearing, consistent with Rule 23(e).

Claims Process and Distribution Plan

- 17. The Settlement establishes a process for assessing and determining the validity of claims for Ordinary Out-of-Pocket Losses, Ordinary Attested Time, and Extraordinary Losses, Extraordinary Attested Time, or for an Alternative Cash Payment, and a methodology for paying State Action Settlement Class Members who submit a timely, valid Claim Form. The Court preliminarily approves this process and the proposed Settlement Benefits.
- 18. State Action Settlement Class Members that qualify for and wish to submit a Claim Form shall do so in accordance with the requirements and procedures specified in the Notice, the Claim Form, and the Settlement Agreement.

Objections to the Settlement

- 19. A State Action Settlement Class Member who complies with the requirements of this Order may object to the Settlement, the request of Settlement Class Counsel for an award of attorneys' fees and expenses, and/or the request for a Service Award.
- 20. Any State Action Settlement Class Member who wishes to object to the Settlement, the request of Settlement Class Counsel for an award of attorneys' fees and expenses, and/or the request for a Service Award, must submit a written objection electronically or by first-class postage prepaid mail to the Settlement Administrator on or before the Objection Deadline; November 25, 2025.
 - 21. The written objection must include:
 - a. the objector's full name, mailing address, telephone number, and email address (if any);
 - b. all grounds for the objection, accompanied by any legal support for the objection known to the objector or objector's counsel;
 - c. the identity of all counsel (if any) representing the objector who will appear at the Final Approval Hearing;
 - a list of all expert witnesses who will be called to testify at the Final
 Approval Hearing in support of the objection (if any);
 - e. a statement confirming whether the objector intends to personally appear and/or testify at the Final Approval Hearing; and
 - f. the objector's signature (or, if represented by counsel, an attorney's signature).
 - 22. Any State Action Settlement Class Member who fails to comply with the provisions

in this Order will waive and forfeit any and all rights it may have to object, and shall be bound by all the terms of the Settlement Agreement, this Order, and by all proceedings, orders, and judgments, including, but not limited to, the releases and waivers in the Settlement Agreement, if finally approved. Any State Action Settlement Class Member who both objects to the Settlement and opts out will be deemed to have opted out and the objection shall be deemed null and void.

23. Settlement Class Counsel shall file all objections received from State Action Settlement Class members with their Final Approval Motion.

Stay of Proceedings

24. Except as necessary to effectuate this Order, this matter and any deadlines set by the Court in this matter are stayed and suspended pending the Final Approval Hearing and issuance of the Final Approval Order and the Judgment, or until further order of this Court.

Continuance of Final Approval Hearing

25. The Court reserves the right to adjourn or continue the Final Approval Hearing and related deadlines without further written notice to the State Action Settlement Class. If the Court alters any of those dates or times, the revised dates and times shall be posted on the Settlement Website maintained by the Settlement Administrator.

Actions by Settlement Class Members

26. The Court stays and enjoins, pending Final Approval of the Settlement, any actions, lawsuits, or other proceedings brought by State Action Settlement Class Members against Shields related to the Data Incident.

Final Approval Hearing

27. The Final Approval Hearing shall take place before the Court on **DECEMBER 16, 2025** at **2p.m.** in Courtroom 10 of the NORFOLK Superior Court, to determine,

among other things, whether: (a) the Settlement should be finally approved as fair, reasonable and adequate and, in accordance with the Settlement Agreement's terms, all claims in the Litigation should be dismissed with prejudice as to the Defendant Released Parties; (b) State Action Settlement Class Members should be bound by the releases and waivers set forth in the Settlement Agreement; (c) the proposed Final Approval Order and the proposed Judgment should be entered; (d) the application of Settlement Class Counsel for an award of attorneys' fees and expenses should be approved; and (e) the application for a Service Award to the Settlement Class Representatives should be approved. Any other matters that the Court deems necessary and appropriate will also be addressed at the hearing.

- 28. Settlement Class Counsel shall submit their application for fees, costs, and expenses and the application for Service Awards at least thirty (30) days before the Objection Deadline.
- 29. Any State Action Settlement Class Member may appear at the Final Approval Hearing in person or by counsel and be heard, to the extent allowed by the Court, regarding the proposed Settlement; provided, that no State Action Settlement Class Member shall be heard in opposition to the Settlement unless the State Action Settlement Class Member complies with the requirements of this Order pertaining to objections, which are described above and in the Notice.
- 30. The Settlement, as preliminarily approved in this Order, shall be administered according to its terms pending the Final Approval Hearing. Deadlines under the Settlement and this Order include but are not limited to the following:

Event	<u>Deadline</u>
Shields Provides Class List to Settlement Administrator (2 business after Preliminary Approval)	SEPTEMBER 15, 2025
Notice Deadline	OCTOBER 6, 2025

Objection Deadline	NOVEMBER 25, 2025	
Claims Deadline	DECEMBER 3, 2025	
Motion for Attorneys' Fees and Expenses and Service Award	NOVEMBER 10, 2025	
Motion for Final Approval	DECEMBER 9, 2025	
Final Approval Hearing	DECEMBER 16, 2025	

BY THE COURT:

Hon. ROSEMARY CONNOLLY Associate Justice of the Superior Jourt

ENTERED: September 11, 2025